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To: Quanico, James (SHF)
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Training Bulletin

Relevant, Up-To-Date, Discipline-Specific Information - Volume 6, Issue 34

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Dear James,

As a nonprofit, public-benefit corporation, we are dedicated to providing you the highest level of safety-related training and information. We hope you will find these news bulletins useful.

To Catch A Robber,The FBI Attempted An Unprecedented Grab For Google Location Data

"Back in March, as it investigated a spate of armed robberies across Portland, Maine, the FBI made an astonishing, unprecedented request of Google. The feds wanted the tech giant to find all users of its services who'd been within the vicinity of at least two of nine of those robberies."

Click here to read more from *Forbes*.

Course Spotlight: *Dispatch Response to Active Shooters and Violent Intruders*

¤ Tactical Procedures - Information Gathering - Pre-Implementation Awareness
¤ The Five Phases of an Active Shooter Call
¤ What Constitutes an Active Shooter Situation ¤ Providing Pre-Arrival Instructions
¤ Updated Call Taking and Dispatching Techniques
¤ Tactical Terminology and Mutual Aid Considerations
¤ Tips on How to Combat PTSD After the Call
¤ Identify Potential Targets Within Your Jurisdiction

August 28 in Redwood City (San Mateo County)

November 7 in Visalia (Tulare County)

Click here to see our complete training schedule.

Sonoma County to Overhaul Emergency Management Program Following Wildfires

"The emergency services division - broadly denounced for its failure to issue

widespread alerts as the Tubbs fire raced toward Santa Rosa - will be reorganized into an independent department with its own leader. The change will boost training, communication with elected officials and response before and during disasters, said Interim Emergency Manager Chris Godley, who described it as 'one of the most ambitious reorganizations' of such a department in the state in at least two decades."

Click here to read more from *The Press Democrat*.

Three-Day Critical Incident Stress Management Courses

For All First Responders (Police, Fire, and EMS), 9-1-1 Dispatchers, Emergency Management, Probation, Parole, and Corrections

- Survival Strategies for Reducing, Preventing and Coping with Stress
- Techniques for Dealing with Both Cumulative and Critical Incident Stress
- How to Defuse
- The Advantages of a Peer Support Program
- How to Develop and Manage a Critical Incident Stress Management Program

October 16, 17, and 18 in Escondido (San Diego County)

November 27, 28 and 29 in Davis (Yolo County) Limited Space Remaining

Click here to see our complete training schedule.

Link of the Week: Cybersecurity Committee Releases Guide to Detection and Mitigation of Cybersecurity Attacks in PSAPs

"The Cybersecurity Committee has released its report on Cybersecurity Attacks: Detection and Mitigation. The primary goal of this document is to address the types of attacks a PSAP is likely to encounter, the systems that are likely to be attacked and how to mitigate the immediate impacts of an attack. Cyberattacks, such as a Telephonic Denial of Service (TDoS), are discussed as well as various techniques to prevent and mitigate each cyber attack. The report then discusses actions to take following a cyberattack, which might include but are not limited to, contacting their respective IT Departments, FBI Internet Crimes and Complaints Center (IC3) and the DHS National Cybersecurity and Communications Integration Center (NCCIC)."

Click here to download the 11-page pdf from *APCO International* .

Have a useful link to share with Public Safety?
Email me: James.Oneil@TrainingForSafety.com
Please include "Link of the Week" in the subject line. Thanks for your help.

One-Day Advanced Dispatch Update Training Courses

August 28 in Redwood City (San Mateo County)

Dispatch Response to Active Shooters and Violent Intruders

November 6 in Visalia (Tulare County)

Managing Cumulative and Critical Incident 9-1-1 Stress

November 7 in Visalia (Tulare County)

Dispatch Response to Active Shooters and Violent Intruders

November 8 in Visalia (Tulare County)

Practical Responses to Callers with Mental Illness

Click here to see our complete training schedule.

President Signs Legislation to Create 9-1-1 Style Suicide Hotline

"Thanks to efforts by two of Utah's members of Congress, the nation soon may have a three-digit suicide and mental health crisis hotline similar to dialing 9-1-1 for other emergencies."

Click here to read more from *The Salt Lake Tribune*.

Free Bi-Weekly Email Newsletter on Social Media for Public Safety

Every other Thursday morning, we publish a free newsletter on Social Media for Public Safety. Whether you are just starting Social Media at your Department, rejuvenating old accounts, or keeping current, we are here to help.

Click here to sign up.

FirstNet News

Verizon Calls for Greater Interoperability with FirstNet, Says Public-Sector Business Still Growing

"Verizon continues to seek AT&T and FirstNet agreement on higher levels of interoperability to support first-responder communications, although no such discussion have occurred to date, according to Verizon officials."

Early Benefits of FirstNet: Collaboration and Push-to-Talk Apps

"The sharing of data via FirstNet is enabling first responders to have more information available at their fingertips to help with their lifesaving mission. Today, through over-the-top push-to-talk (PTT) apps, first responders can use FirstNet's always-on, reliable connection to collaborate - including sharing pictures, videos, texts, and other data in real time. With enhanced communications, public safety can be better prepared to keep themselves and the communities they serve safe."

FirstNet Board Approves $81 Million Operating Budget, Allocates Money for Future Network Investments

"FirstNet board members unanimously approved an $81 million operating budget for the 2019 fiscal year, as well as putting another $81 million in a new reserve fund and $79 million in a fund designed to pay for network reinvestment as part of the organization's sustainable business model."

Three-Day Advanced Dispatcher Update Training Courses

September 10-12, 2018 at South Lake Tahoe (El Dorado County) Limited Space

Managing Cumulative and Critical Incident 9-1-1 Stress - Dispatch Response to Active Shooters / Violent Assailants - Practical Responses to Callers with PTSD and Traumatic Brain Injury

December 3-5, 2018 at Pleasanton (Alameda County)

Practical Responses to Callers with PTSD and Traumatic Brain Injury - Managing Cumulative and Critical Incident 9-1-1 Stress

Click here to see our complete training schedule.

Report Finds 9-1-1 Altitude Location Not Ready for Live Environments

"Determining the altitude of a 9-1-1 caller is proving difficult with a recent report finding significant questions remain about the performance and scalability of Z-axis technology - which could locate a caller in a high-rise for example - for live 9-1-1 call environments."

Click here to read more from *Mission Critical Communications*.

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16 Free Training Webinars and Web Events in the Next Two Weeks

Highlights from the 43rd Annual Natural Hazards Research and Applications Workshop. Tuesday August 21, 11:00 am to 12:30 pm PT. From *FEMA*.

The 43rd Annual Natural Hazards Research and Applications Workshop took place from July 8 to 11, with a National Science Foundation-supported Researchers Meeting on July 11 and 12. The 2018 Workshop was organized around the theme of Twenty Questions: Looking for Answers to Reduce Disaster Risk. If you missed this year's event or would like to continue the discussions that started there, the Higher Education Program is hosting an interactive webinar to provide highlights and offer a space for continuing a dialogue about Workshop topics.

Child Abduction Response Team (CART) Overview. Tuesday August 21, 11:00 am to noon PT. From *The National Criminal Justice Training Center*.

Thinking of starting a Child Abduction Response Team (CART) in your jurisdiction? Learn how building a CART can assist in the search and recovery of an abducted or endangered child. During this webinar, you will learn about the guidelines for developing, implementing and sustaining a CART program within your community, and examine the CART certification process for agencies and CART programs pursuing formal certification.

Using Risk Mitigation Ecosystems in the Search for Missing Persons. Wednesday

August 22, 10:00 to 11:00 am PT. From *The National Criminal Justice Training Center*.

Take a closer look at the application of innovative search technology used in the recovery of missing persons. Our Missing Persons Conference partner, Ubimodo, will discuss how to apply missing persons search techniques and tools, using a case study, to demonstrate how a new risk mitigation ecosystem empowers first responders to safely and quickly locate lost persons.

Latent Print Processing: Non-Porous Evidence. Thursday August 23, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

The purpose of this course is to introduce the audience to the chemical and physical methods used to develop latent prints on non-porous evidence. This type of evidence is the surfaces commonly encountered that do not readily absorb water, such as metal, glass and plastic. A number of development techniques will be discussed to include their application and visualization as used to process evidence.

Active Shooter Preparedness. Thursday August 23, 11:00 am to noon PT. From *Alert Find*.

Learn how to protect your employees from an active shooter with the most up-to-date active shooter preparedness strategies and trainings available.

ICAC/iKeepSafe Incident Response Tool for Schools. Thursday August 23, 11:00 am to 12:30 pm PT. From *The National Criminal Justice Training Center*.

Join us to learn about the new ICAC/iKeepSafe Incident Response Tool (IRT) for schools. You can help prevent and address technology related incidents by building a cooperative relationship with schools. This free resource helps schools with the steps of incident management, such as fact-finding, documentation, reporting and engaging the appropriate school officials and other stakeholders. Through collaboration with law enforcement and the use of this tool, schools can plan and prepare an effective and appropriate response to all types of technology related incidents, including cyberbullying, sexting, hacking, and threats of violence.

Breaking Your Own News: Telling Your Story on Your Own Terms. Tuesday August 28, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

When you know a story is brewing, how can you gain public trust and ensure accurate reporting? Break the news yourself and deliver made-for-media content. Fort Collins Police PIOs Kate Kimble and Lt. Dean Cunningham will share tips on crafting your message (even when you can't say much), filming in the field, and delivering dynamic visual content that reporters won't be able to resist.

2017 Youth Experiences Survey: Studying Homeless Young Adults and Their Experiences with Human Trafficking. Tuesday August 28, 11:00 am to noon PT. From *The National Criminal Justice Training Center*.

Gather information regarding the risks and resiliencies of homeless young adults (ages 18 to 25) with a specific focus on sex and labor trafficking experiences. Learn about the issues facing homeless young adults including their medical and mental health needs, family relationships, and childhood maltreatment. Leverage new knowledge about the sex and/or labor trafficking experiences of homeless young adults in Arizona.

Hiring Great People: What Best Predicts the Performance of Law Enforcement Personnel. Tuesday August 28, noon to 1:00 pm PT. From *The Justice Clearinghouse*.

This webinar will discuss the empirical research on what factors best predict the performance of police officers and other law enforcement personnel. Factors to be discussed include education, military history, cognitive ability, tests of "normal" personality, measures of psychopathology, clinical interviews, background checks, physical ability tests, and interviews. In addition, the important difference between "screening in" and "screening out" will be discussed.
Learning Objectives: Learn the common methods used to select law enforcement personnel, Understand which of these common methods actually predict performance, Learn the relationships among academy performance, field training performance, and on-the-job performance, and Understand the legal issues associated with using various selection techniques.

What Justice Professionals Need to Know about First Amendment Speech and the Public Sector. Wednesday August 29, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

The Supreme Court has ruled that, while public employees maintain their First Amendment communication rights, those rights must be balanced against impact and harm to the organization the employee works for. In this presentation we will address: Supreme Court case law development of free speech case law for public employees, What is a protected communication, The role and impact of social media communications, Regulation of off-duty conduct, The role of policies and procedures, Sustainable rules and policies, and Employer liability risks under the First Amendment and risk mitigation.

The Digital Imperative: Strategies, Technologies & Processes for Agency Records. Wednesday August 29, 11:00 am to noon PT. From *Nextgov*.

Records management professionals have long understood the value of good recordkeeping and the challenges of staying on top of a never-ending flow of information while keeping data protected in the process. Federal agencies-with strict congressional mandates to maintain documents and communications-know this better than most. Now, agencies have until 2023 to digitize all records going to the National Archives and Records Administration. This Government Executive and Nextgov webcast will cover how they will get there, what new technologies are needed and how this could fundamentally change the way agencies operate.

Cybersecurity, Access and Authentication's Impact on Operations. Wednesday August 29, 11:00 am to noon PT. From *IWCE*.

In today's environment, threats come at public safety from all angles that can block communications in serious situations or jeopardize sensitive data, and FirstNet promises be a prime target for the hacking community. FirstNet officials repeatedly have touted the fact that cybersecurity has been built into the system to protect network, but what steps do agencies and end users need to take to protect their data? In addition, how will FirstNet's identity, credential and access management (ICAM) ensure only authorized access to information without interfering with normal operations? And once you've decided these operational and policy decisions, examine how to keep your network and devices can remain secure in the new digital age.

Understanding Sexual Assault Perpetration: Sex Offender Management and Treatment Strategies. Thursday August 30, 10:00 to 11:00 am PT. From *The Justice Clearinghouse*.

This webinar reviews current sex offender management and treatment strategies, including civil commitment, specialized supervision, sex offender registration, community notification, and residency restrictions. We will discuss the efficacy of these management strategies, as well as treatment, and review alternative responses to sexual assault perpetration. As a result of this training, participants will: Understand current sex offender management and treatment strategies and the effectiveness of these methods, Identify at least three potential harms of current sex offender management techniques, and Learn at least two alternative responses to sexual assault

perpetration.

Introduction and Overview to the FirstNet Network Status Tool and Uplift Request Tool. Thursday August 30, 10:00 to 11:00 am PT. From *The National Information Sharing Consortium*.

This webinar will provide an overview of FirstNet's Network Status Tool and Uplift Request Tool. Continuing Education Units (CEUs) will be provided for this webinar for those interested in participating.

FCC Form 601 - Completing the Official Application for Your Radio Station License. Thursday August 30, 11:00 am to noon PT. From *APCO International*.

APCO's spectrum management department will go over step by step instructions and provide tips on filling out the FCC form 601 for modifications to an existing call sign or to apply for a new FCC license.

How Data Analytics Improve Agency & Facility Management. Thursday August 30, noon to 1:00 pm PT. From *The Justice Clearinghouse*.

This webinar will show you how: Data from disparate systems (local, regional, state, national) can be combined into a single snapshot view for analysis; Data analytics in the form of dashboards can display trends over time, which can easily be presented then used for resource, facility, and budget planning purposes; Reports generated on demand provide immediate access to data; Business intelligence supports better decision-making over time; and Access from any device, anytime, anywhere can improve and speed up decision-making.

Need a Break? Body Camera Video Shows Virginia Deputy Stop Man From Jumping Off Overpass

"A nerve racking life-or-death situation that could've easily turned tragic Thursday night turned out OK thanks to the efforts of a York-Poquoson Sheriff's Deputy James Robinson."

Click here to read more (and watch the video) from *Officer*.

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We are here to deliver the best training experience available. I always appreciate any feedback or suggestions that you have.

Sincerely,

James O'Neil

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